



# **WARRANTY INFORMATION & MAINTENANCE BOOKLET**

## **保用及維修手冊**



**Zero Emission**

**Electric Vehicle (EV)**





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**親愛的日產電動車客戶，**

我們誠摯地感謝您選擇了日產電動車。  
我們相信您的全新日產電動車將帶給您完美的駕駛樂趣和最大的滿足感。

日產的目標是令您完全滿足於整個駕駛的經驗。  
為了達到這個目標，我們承諾為您提供真誠和完善的支援，  
並不斷努力為提供更有吸引力的服務以滿足您的需要。

這本手冊說明了您的日產電動車維修保養信息。  
我們確信這日產電動車能滿足您的所有期望，  
並希望您能善用這本手冊。

**日產**

## 此手冊之內容及如何使用本手冊？

此手冊可幫助閣下充分利用您的日產電動車。它說明了日產電動車的保用款項，以及維持電動車在最佳性能及狀態所需的維修保養。

**保用部份**列出了所有的保用款項，以及詳細解釋跟據保用政策釐定各種保用及非保用之範圍。

**維修保養部份**詳細解釋了所有維修保養的信息，包括維修保養的重要性、維修保養的種類及您的日產電動車維修保養記錄。

每當日產經銷商對您的日產電動車進行維修時，他們需要檢查維修保養記錄及查閱相關的保用條款，從而為您提供最適當的維修保養及保用服務。**故此提醒閣下保用服務只適用於您的日產電動車並已根據本手冊列出的要求進行定期維修保養，請參照保用部份。**


我們鼓勵閣下將此手冊保存於您的日產電動車中，並希望假若閣下轉售您的日產電動車時，將此手冊轉交下一任車主。

# 保用部份 WARRANTY SECTION

# 車輛登記記錄

## Vehicle Identification

|      |                   |
|------|-------------------|
| 車牌號碼 | Registration Mark |
| 車款型號 | Model             |
| 引擎編號 | Engine No         |
| 車身編號 | Chassis No        |
| 出牌日期 | Licence Date*     |
| 登記車主 | Reg Owner's Name  |
| 參考資料 | Internal Ref No   |



\* The warranty period begins on delivery date  
車輛之保用則以交車日期計算

# 新車保用服務

## 保用範圍

日產之指定汽車服務中心一大昌貿易行(汽車服務中心)有限公司(“大昌行汽車服務中心”)將負責免費維修或更換證明因原廠品質缺陷或原廠安裝不妥善而導致損毀之日產電動車零件；或車主可前往第三方車房自費並根據本保用及維修手冊要求進行維修保養，但日產並不保用於「非保用範圍」所列出的項目。

## 新車保用

日產汽車之保用期為36個月或100,000公里，以先到達者為終止期，並以售賣合約之條款為準。日產新車保用適用於所有日產電動新車內之原廠零件及配件，而輪胎及列於「非保用範圍」內的項目均不在保用範圍內。

關於12V電池、調較和冷氣雪種補充的保用期是有別於新車的保用期。詳情請參閱「車主須知」。

## 鋰離子電池總容量保用

廠方提供鋰離子電池（電動車電池）容量保用，以確保該電池容量在8年或160,000公里（以先達者為準）內，電池總容量在儀錶板能維持9格或以上的電池總容量之顯示。

本手冊的“非保用範圍”之說明適用於鋰離子電池的容量保用條款中。

## 非保用範圍

1. 輪胎保用不涵蓋於新車保用內，詳情請參閱「輪胎保用」部分。
2. 任何配件或設備安裝由非大昌行汽車服務中心進行。
3. 於「車主手冊」及本小冊子內列明要求或建議維修服務所產生的任何零件和人工成本。
4. 例行之車輛保養，如診斷、調較、戥呔及較正車輪角度、調較大燈、水撥、智能匙電池、燈泡、冷卻液及雪種、迫力碟及鼓、磨損制動片及皮。
5. 由以下構成車輛損壞或故障：
  - 誤用、意外、盜竊或火災（正確使用車輛概述於您的「車主手冊」內）
  - 使用不適合或不潔的燃料、冷卻液或潤滑油
  - 沒有遵行「車主手冊」及本小冊子內「維修保養部分」所建議之適當定期維修保養及週期而導致的一切損失
  - 選用非日產原廠零件

- 更改、竄改或不適當的修理
  - 玻璃破損，除非因材料或做工上的缺陷所造成
  - 正常磨損，包括凹痕、缺口或刮痕
  - 碎石片、酸雨、樹液、鹽、冰雹、風/ 沙塵暴、閃電、水災或其他環境條件
  - 非由日產認可服務中心進行任何維修並因而導致該零件或設備部分的任何損壞
6. 裝飾、油漆或其他外觀項目的自然老化。
  7. 電動車之里數錶讀數曾被更改、或者不能運作亦未立刻修理，以致不能確定已行駛的真實里數。
  8. 附帶性損失賠償或間接損失賠償，例如失去使用日產電動車之損失，不方便或商業上損失。
  9. 因車輛損壞而導致損失，如：不能使用、拖車、現場救車、時間、利潤、便利、起居及/ 或飲食、或其引致之其他損失。
  10. 車身油漆及腐蝕。
  11. 所有因零件老化而產生之震動及響聲。
  12. 任何損失是由於疏忽、盜竊、意外和災害，如：碰撞、翻倒、火災、結冰、天災、道路危險、環境損害、飛彈、玻璃破損、爆炸、地震、風暴、閃電、故意破壞、暴動、水災、水淹、雹、偷盜、煙或不潔污染。
  13. 任何車輛曾參加賽車、越野賽或競賽、或曾已裝上競賽裝備、或非標準車輪和車呔。
  14. 任何車輛被作為商業用途、如租車、教學車或在香港以外的區域持續長期使用。
  15. 因沒有完成生產商已宣布因產品問題進行召回運動而導致任何之車輛故障。
  16. 任何零件是非原廠安裝如：影音系統、防盜系統等。
  17. 任何由政府立法要求強制修改、安裝或拆除的零件。
  18. 任何因時間或環境因素而引致之自然老化、損耗如：油漆面自然褪色、油漆脫落、或其表面退化。
  19. 所有損壞沒有在30天內通知日產汽車。
  20. 若日產汽車未能確認由你、或維修儀器上所提供的資料的準確性、發現有資料不實、不能提供正確或一些未能証實的資料給日產汽車。
  21. 因輪胎被刺穿所涉及的所有零件及人工之維修費用。
  22. 鋰電池
    - 以下造成或引起鋰電池的損壞或故障：
      - 把電動車停放於高溫環境（超過49℃）連續二十四小時或以上。

- 把電動車停放於低溫環境（低於-25℃）連續七天或以上。
  - 鋰電池於完全或接近沒有儲電量的情況下，超過十四天沒有重新充電。
  - 鋰電池被直接破壞或故意試圖縮短鋰電池的壽命。
  - 鋰電池被直接燃燒。
  - 鋰電池電量維持在高電量水平（98-100%）仍每天為鋰電池充電。
  - 把鋰電池浸於水中或其他液體中。
  - 開啟鋰電池或被沒有廠方認可的技術人員進行維修。
  - 充電程序不正確。
  - 使用不適當的充電器材。
  - 沒有修正存在的問題而造成的間接損失。
  - 長期使用直流快速充電。
23. 車輛因故障要求在日產之指定汽車服務中心—“大昌行汽車服務中心”進行維修，而沒有紀錄顯示過去12個月內曾於“大昌行汽車服務中心”進行維修保養，須先進行車輛診斷檢查，費用\$1600由車主承擔。檢查後若證實車輛故障因原廠材料缺陷或原廠安裝不妥善而引起，及車主選擇將有關之故障維修交由“大昌行汽車服務中心”處理，相關車輛診斷檢查費用將退還車主。

#### 逐漸電量流失

電動車使用的鋰電池與普通的鋰電池一樣，電池容量會於使用一段時間後漸漸減少。廠方的保用條款並不涵蓋於正常使用情況下電池容量的損失。請參閱車主手冊中“鋰電池”部份有關延長電池壽命和保持電池容量的說明。

為避免疑義，車主根據本保用及維修手冊及定期保養週期於第三方服務提供商進行維修和保養服務，不會使本保用條款失效，且此類服務不會導致保用索賠被拒絕（須遵守此保用手冊的詳細條款）。

#### 車主的責任

1. 車主應依照車主手冊及本手冊之「維修保養部份」指示正確地使用、維修及保養電動車。
2. 於標準保養週期內\*進行汽車保養服務
3. 於新電動車檢收時車主應小心檢查電動設備、車身漆油及其他裝置，如有不妥當，應即時與合誠汽車有限公司聯絡。

4. 保存維修服務記錄以證明完成了適當的維修保養服務。如不定期在日產認可服務中心作保養會減低電動車性能及有機會造成故障。
5. 當閣下前往日產認可服務中心時，請攜帶本手冊以作更新維修保養記錄之用。

\*註：定期保養及修理：每5,000km或6個月，以達者為先。

#### 合誠汽車的責任

1. 在保用期內提供保用維修，以及所需之零件及/或人工費用均完全免費（12V 電池除外，車主須付之費用可參閱「車主須知」）。所須更換之零件將會使用正廠全新零件或日產認可服務中心選定之零件。車主應給予合理的時間，以便完成所需之維修服務。
2. 合誠汽車有限公司提供首次免費電動車檢驗服務，車主須要在首2,000 公里時或交車後 2 個月內（以較先到達者為準）將新電動車送交大昌行汽車服務中心進行檢驗。

#### 輪胎保用

- 日產新電動車原廠安裝之輪胎均由輪胎製造商保用。
- 除日產另行指定外，車主必須向輪胎代理商出示不能修補之原廠輪胎以獲得保用服務。
- 如有須要，大昌行汽車服務中心會協助車主向輪胎代理商要求所需之輪胎調校服務。

#### 車主須知

##### 調較

所有經診定須要調較（不需更換零件）的保用維修，只限在首 12 個月內（不限里數）享有保用調較服務。

##### 冷氣（雪種）

所有日產原廠裝置的冷氣系統均可享有 36 個月或 100,000 公里的保用，以先到達者為終止期。除因保用維修所需，日產原廠裝置的冷氣系統，只限在 12 個月內（不限里數）享有雪種補充服務。

### 原廠 12V 電池

電池保用期為 36 個月或 100,000 公里，以先到達者為終止期。日產負責之費用則按以下比例：

#### ● 零件費 \*

在沒有安裝非日產授權裝置及人為因素影響下：

首 12 個月內之不能再使用的原裝電池可以免費更換。

第 13 個月至第 24 個月內之電池，日產負責支付 50% 新電池的費用。

第 25 個月至第 36 個月內之電池，日產負責支付 25% 新電池的費用。

#### ● 人工費

在 36 個月之保用期內所有需要測試及更換有缺陷電池的人工費是包括在保用之內。

\* 費用以大昌行汽車服務中心釐定之零售價計算，其餘收費需由車主負責。

### 新車檢驗服務

每一輛日產新電動車運抵香港後，大昌行汽車服務中心均已依照廠方釐定的規格進行新車檢查、操作測試及清潔程序，確保每一輛日產新電動車送交車主時均能帶給顧客最高的滿足感。

### 定期維修保養服務

您應小心愛護電動車及根據保用及維修手冊及其所列之週期為電動車提供適當的定期維修保養服務，以確保駕駛安全及減少不必要的維修。您亦應視乎天氣、環境、路面情況及用車習慣的需要而增加電動車的保養服務。缺乏定期保養或維修而引起的損耗將不包括在保用之內。

### 應用性

本保用只適用於在香港出售、登記和行駛之日產電動車。

### 售後服務

大昌行汽車服務中心擁有符合日產廠方規格的工場設備及診斷儀器，定時接收廠方最新的技術信息。維修團隊均按日產指引接受訓練，而使用的物料及機油規格與保養時間表均依據廠方建議以符合本地的天氣及交通情況，再配合穩定的原廠零件供應，讓您可以安心享用原廠汽車售後服務。

為使您的日產汽車時刻處於最佳狀態及發揮極致性能，並保障您的行車安全，亦避免第三方可能不合規格的保養和維修引致的風險，因此強烈建議您於大昌行汽車服務中心進行首次免費檢驗、定期保養及保用服務，以享有無憂的駕駛生活。

### 設計改動

日產保留所有權利於任何時間對日產電動車作任何設計或規格上之改動，而無需對已售出之電動車作同樣改動。

### 汽車遷移

閣下所選購之日產電動車均由廠方特別因應電動車銷售地之條例及環境因素而製造，若閣下需將電動車遷移往別地，電動車原有之設計可能不附合當地條例及環境因素之要求，當地之代理商亦可能因缺乏零件而未能進行所需之維修。

若將車輛遷移，其原有之保用服務將不再有效。

### 備註：

合誠汽車有限公司保留更改上述各項條例之最後權利，如有更改，恕不另行通知。

本簡介之中、英文本如有差別，概以英文本為準。

此小冊子為閣下簡介日產新電動車之保用細則，有關保用服務之詳情，閣下應向大昌行汽車服務中心查詢。

## 更改事項通知書

## ADVICE OF ALTERATION OF PARTICULAR(S)

To : HONEST MOTORS LTD. 合誠汽車有限公司

Please tick if appropriate 請在適當方格加上✓號

- ☐ Please amend all my customer data in Honest Motors Ltd. (Fax : 2871 0600 / Email : nissan@honest.com.hk)  
請更改本人在貴公司轄下所有資料 (傳真: 2871 0600 / 電郵: nissan@honest.com.hk)
- ☐ Please amend my personal / vehicle data in DCH Motor Club (Fax : 2753 6600 / Email : contactmotorclub@dch.com.hk)  
請於本人之大昌車主會會員資料內更改個人/車輛資料 (傳真: 2753 6600 / 電郵: contactmotorclub@dch.com.hk)

## CUSTOMER DATA 客戶資料

|  |  |   |  |
|--|--|---|--|
| Customer Name (in English)<br>客戶名稱 (英文)              |  | HKID No. / CI No.<br>香港身份證號碼/公司註冊證書號碼                 |  |
| Customer Name (in Chinese)<br>客戶名稱 (中文)              |  |   |  |
| DCH Motor Club Membership No.<br>大昌車主會會員號碼           |  | Vehicle registered in DCH Holdings<br>現時登記於大昌行集團之車輛車牌 |  |
| NEW ADDRESS 新更改地址                                    |  | (1) _____   |  |
| <input type="checkbox"/> Residential Address 住址      |  | (2) _____   |  |
| <input type="checkbox"/> Correspondence Address 通訊地址 |  | (3) _____   |  |
| <input type="checkbox"/> Billing Address 賬單地址        |  |   |  |
| <input type="checkbox"/> Residential Tel. 住宅電話號碼     |  | <input type="checkbox"/> Fax No. 傳真號碼                 |  |
| <input type="checkbox"/> Mobile Phone 手提電話           |  | Contact Person (if applicable) 聯絡人姓名 (如適用)            |  |
| <input type="checkbox"/> E-Mail Address 電郵地址         |  | Effective Date 生效日期                                   |  |

## VEHICLE DATA 車輛資料

|   |   |   |  |
|---|---|---|--|
| <input type="checkbox"/> CHANGE VEHICLE 換車 *                                  |   | <input type="checkbox"/> CHANGE OF LICENCE NO. 更改車牌 * |  |
| <input type="checkbox"/> CHANGE VEHICLE (LICENCE NO. REMAIN UNCHANGED) 留牌換車 * |   |   |  |
| FROM 由  | TO 至  |   |  |
| Old Vehicle Model & Licence No.<br>舊車輛型號及車牌號碼                                 | New Vehicle Model & Licence No.<br>新車輛型號及車牌號碼 |   |  |
| <input type="checkbox"/> ADD VEHICLE 增加車輛 *                                   | <input type="checkbox"/> DELETE VEHICLE 取消車輛  |   |  |
| Vehicle Model & Licence No.<br>車輛型號及車牌號碼                                      | Vehicle Model & Licence No.<br>車輛型號及車牌號碼      |   |  |
| OTHERS 其他   |   |   |  |

|  |  |  |
|--|--|--|
| <input type="checkbox"/> Re-issuance of Esso Discount Card / Caltex StarCard<br>補發埃索折扣卡/加德士能源卡 (失咗/加車/換車/轉車牌*)<br><input type="checkbox"/> Re-issuance of DCH Motor Club membership card<br>補領大昌車主會會員卡<br><input type="checkbox"/> Cancellation of DCH Motor Club Membership<br>Reason : Car Sold / Owner Changed / Other<br>取消大昌車主會會員<br>原因: 賣車/轉名/其他<br><input type="checkbox"/> Others 其他 |  | PROMOTIONAL MESSAGE (OPT IN/OUT) 推廣訊息 (接收/拒收)<br><input type="checkbox"/> Opt-in 願意接收 / <input type="checkbox"/> Opt-out 拒收 :<br>DM 直銷郵件 <input type="checkbox"/> Email 電子郵件 <input type="checkbox"/> SMS 短訊<br><input type="checkbox"/> Fax 傳真 <input type="checkbox"/> Call 電話<br>from 由 :<br><input type="checkbox"/> Honest Motors Ltd. (Nissan) 合誠汽車有限公司 (日本)<br><input type="checkbox"/> Dah Chong Hong Motor Service Centre 大昌行汽車服務中心<br><input type="checkbox"/> Others 其他 (Please Specify 請註明: _____) # |
|--|--|--|

\* Please attach copy of H.K. Vehicle Registration Document(s). 請附上車輛登記文件副本 (即牌簿)。

# Please specify the auto brand(s) / business unit(s) or application will not be processed. 請註明汽車品牌或某些相關部門名稱, 否則將不獲處理。

Authorized Signature &amp; Company Chop

車主或授權人簽署/公司蓋印:

Date 日期: \_\_\_\_\_

|   |         |      |    |
|---|---------|------|----|
| 合誠汽車有限公司  | 已完成各項更新 | 經辦同事 | 備註 |
| 請相關部門於完成客戶資料更改後, 將此副本交回九龍灣大昌行集團大廈 5/F「大昌車主會」存檔。 |         |      |    |

合誠汽車有限公司  
Honest Motors Ltd.  
大昌行集團成員



# 維修保養部份

# MAINTENANCE SECTION

在這維修保養部份內的所有資料及規格是根據印刷時最新的產品資料。日產保留在任何時間更改規格或設計的權利，恕不另行通知。

# 甚麼是維修保養？

## ■ 維修保養的必要性

您的日產電動車應用了最新技術，並以最嚴格的質量控制標準進行生產，其設計將維修保養需求降低至最小程度。

不過，定期維修保養對確保您的日產電動車的正常及有效運作是非常重要的，原因如下：

### 潤滑劑

您的日產電動車使用了各種油和液體，包括 12V 電池液及冷卻液。這些油和液體對車輛的正常運作發揮了很重要的作用，例如潤滑、冷卻車輛及防鏽等。故此它們需要定期加注或更換。

### 橡膠零件

軟管和套管是橡膠零件，過度磨損後會變得容易斷裂。故此磨損後需要更換新的。

### 正常損耗

車輛上有許多零件是無法避免正常磨損和損耗的。這些零件包括：輪胎、制動皮等。它們對於基本車輛功能來說是必須的，所以需要定期更換。

若不進行定期維修保養，可能導致車輛性能下降或造成故障，而且保用服務將有可能受到影響。

維修保養時間表的制定是根據我們對於需要定期更換零件的使用壽命所進行的試驗所得出的。因此，請確保您的日產電動車按照本手冊的說明，進行適當的維修保養。同時，如“車主手冊”中的“一般保養 / 日常檢查”環節中所述，閣下應當每日進行日常的車輛運作檢查。

我們感謝您理解這些說明的重要性，並期望為您的日產電動車進行維修保養服務。

## 定期維修保養

維修保養時間表可大致分為兩類。

我們的銷售人員或維修顧問在日產認證的電動車經銷商會向您說明，根據您的駕駛習慣、地區的氣候條件等，您應當採用那種維修保養時間表。以下是這兩種時間表及其條件：

### □ 嚴峻駕駛情況下之維修保養時間表

如果您主要在以下一種或多種條件下駕駛您的電動車，請遵循“嚴峻駕駛情況下”之維修保養時間表。

- A：多塵狀況下行駛
- B：反覆短距離行駛
- C：拉有拖車或蓬車
- D：長時間怠速等候
- E：在極其惡劣的氣候條件下，或在外界溫度極低或極高的地區行駛
- F：在濕度很高的地區或多山地區行駛
- G：在使用了鹽或其它腐蝕性材料的地區行駛
- H：在崎嶇和/ 或泥濘道路上或沙漠中行駛
- I：行駛在頻繁使用制動或在多山地區行駛

### □ 正常駕駛情況下之維修保養時間表

如果您主要在非以上列出的條件下駕駛您的電動車，請參照“正常駕駛情況下”之維修保養時間表。

## 不定期的維修保養

除了進行上述定期維修保養項目外，還有其他項目無需進行定期保養也要正常運作。不過，如果這些項目出現故障，可能會嚴重影響電動車的性​​能。假若閣下觀察到或懷疑有故障症狀，應當對這些項目進行檢查或調整。

## ■ 維修保養服務

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大昌行汽車服務中心樂意為您的維修保養需求提供以下高品質服務：

- ✓ 經日產廠方培訓的技術團隊
- ✓ 廠方最新技術信息
- ✓ 符合廠方要求的先進廠方及診斷儀器
- ✓ 穩定原廠零件供應
- ✓ 保養時間表均依據廠方建議以符合本地的天氣及交通情況

我們的每位日產技術人員都是訓練有素的專家，他們不斷通過日產提供的技術通報、維修提示和教育課程獲得最新的維修信息。他們絕對有資格為你的日產電動車進行維修保養及其他服務。

日產正廠零件或認可的液體為日產電動車特別設計，能適應電動車在各種地區的駕駛條件。因此，使用不正確的液體或零件可能降低電動車的性​​能，並可能導致嚴重事故。為了確保您的日產電動車處於最佳狀態，我們鄭重推薦閣下使用日產正廠零件和認可的液體。

使用非正廠零件、不正確的液體或潤滑劑而造成電動車的損害，並不包括在保用範圍之內。（請參閱保用部份的“非保用範圍”）。

閣下可以放心，大昌行汽車服務中心將盡全力以可靠和經濟的方式滿足您的電動車維修和保養服務需求。

根據以下的定期維修保養時間表來提醒您的日產電動車需要進行何種維修保養及何時進行檢查。

### 正常駕駛情況

## Maintenance schedule for normal driving conditions

| PERIODIC MAINTENANCE  |             | At intervals specified by: | Mileage (km) |   | Time (h) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
|---|-------------|----------------------------|--------------|---|----------|---|---|---|---|---|---|---|---|---|----|----|----|
| Depends on the number of hours/daily/total or every other week  |             |                            |              |   |          |   |   |   |   |   |   |   |   |   |    |    |    |
| Change oil  | Yes         | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change oil filter and oil   | Yes         | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change spark plugs  | Yes         | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change timing belt and  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change water pump   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change water filter   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change air filter   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change drive belt   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change coolant  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake fluid  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake pads   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake discs  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake lines and hoses  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers and hoses   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers and hoses and lines   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder and booster   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
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| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
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| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
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| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses   | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
| Change brake master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder  | See MOP (1) | 1                          | 1            | 1 | 1        | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1  | 1  | 1  |
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master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses and lines and master cylinder and booster and calipers and hoses |             |                            |              |   |          |   |   |   |   |   |   |   |   |   |    |    |    |

每個維修保養項目詳列在維修保養事項欄中。  
每個維修保養項目的指定工作和時期詳列在維修保養時期欄中。  
維修保養項目的內容會以英文字母標示（如 I：檢查和較正或需要時更換）。

維修保養時期以里數（公里）和月數表示。

您需要為您的電動車在建議的里數和月數下進行維修保養，里數和月數以達者為先。

當維修保養時期不符合里數和月數的組合時，您需要選擇以下一個描述：

[1]: 維修保養項目根據里數作計算

<>：維修保養項目根據月數作計算

您可在「註」項中了解每個維修保養項目的應用資料。

帶有“★”的維修保養項目表示嚴峻駕駛情況下的維修保養時期。  
如您經常在嚴峻的駕駛情況下行車，您需要使用為嚴峻駕駛情況下的  
維修保養時間表。

### 嚴峻駕駛情況

從右圖可見嚴峻駕駛情況下的維修保養時間表。

每個維修保養項目詳列在維修保養事項欄中。

在駕駛情況欄中以英文字母 A 至 I 的代表不同程度的嚴峻駕駛情況。

如適用在嚴峻駕駛情況下，你必須依從維修保養事項和時期進行維修保養。

你可在表格上方找到個字母的定義。

維修保養時期以里數（公里）和月數表示。

您需要為您的電動車在建議的里數和月數下進行維修保養，里數和月數以達者為先。

您每次於大昌行汽車服務中心進行維修保養時，維修顧問會於保養服務證明記錄冊上或電腦系統內記錄維修保養的日期、里數和代理名稱，以證明您的電動車完成了維修保養服務。

[illegible]

## 正常駕駛情況下的維修保養時間表

### 電動車系統維修保養

| 維修保養事項                     |            |  |
|----------------------------|------------|--|
| 進行以下維修保養是根據行車公里或月計算，以達者為先。 | 公里 × 1,000 |  |
|                            | 個月         |  |
|                            |            |  |
| 充電接口                       |            |  |
| 充電接口膠蓋                     |            |  |
| 冷卻系統                       |            |  |
| 冷卻系統冷卻液                    | 見註 (1)     |  |
| 暖氣系統                       |            |  |
| 暖氣系統冷卻液                    | 見註 (1)     |  |
| 鋰電池資料單                     |            |  |
| 電腦診斷系統                     |            |  |

縮寫：I = 檢查和校正或需要時更換，R = 更換，E = 檢查和校正冷卻液混合比  
 註：見頁 M-11，★：嚴峻駕駛情況下的維修保養時間表，見頁 M-10

| 維修保養時期 |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|--------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| 5      | 10 | 15 | 20 | 25 | 30 | 35 | 40 | 45 | 50 | 55 | 60 | 65 | 70 | 75 | 80 |
| 6      | 12 | 18 | 24 | 30 | 36 | 42 | 48 | 54 | 60 | 66 | 72 | 78 | 84 | 90 | 96 |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        |    |    | I  |    |    |    | I  |    |    |    | I  |    |    |    | I  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        |    |    | E  |    |    |    | R  |    |    |    | R  |    |    |    | R  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        |    |    | E  |    |    |    | R  |    |    |    | R  |    |    |    | R  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |

## 正常駕駛情況下的維修保養時間表

### 底盤及車身維修保養

| 維修保養事項                     |            |  |
|----------------------------|------------|--|
| 進行以下維修保養是根據行車公里或月計算，以達者為先。 | 公里 x 1,000 |  |
|                            | 個月         |  |
| 制動系統及制動液 ( 水平和漏油 )         |            |  |
| 制動液 ★                      |            |  |
| 減速齒輪油                      |            |  |
| 轉向齒輪及連桿 ★                  |            |  |
| 車軸及懸掛部件 ★                  |            |  |
| 頭輪傳動軸 ★                    |            |  |
| 四輪定位 ( 如有需要調胎及戥胎 )         |            |  |
| 制動片、制動碟及其他制動組件 ★           |            |  |
| 手制片、手制鼓及其他手制組件 ★           |            |  |
| 門鎖、門較及頭銜門門 ★               |            |  |
| 安全帶、扣、回卷器、固定點及調節器          |            |  |
| 制動踏板 ( 虛位、行程及操作 )          |            |  |
| 手制制動 ( 操作 )                |            |  |
| 空調過濾器 ★                    |            |  |



縮寫：I = 檢查和校正或需要時更換，R = 更換，L = 加油  
 註：見頁 M-11, ★：嚴峻駕駛情況下的維修保養時間表，見頁 M-10

| 維修保養時期 |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|--------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| 5      | 10 | 15 | 20 | 25 | 30 | 35 | 40 | 45 | 50 | 55 | 60 | 65 | 70 | 75 | 80 |
| 6      | 12 | 18 | 24 | 30 | 36 | 42 | 48 | 54 | 60 | 66 | 72 | 78 | 84 | 90 | 96 |
| I      | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  |
|        |    |    | R  |    |    |    | R  |    |    |    | R  |    |    |    | R  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
| I      | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
| L      | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
| I      | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  |
|        | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|        | R  |    | R  |    | R  |    | R  |    | R  |    | R  |    | R  |    | R  |

## 嚴峻駕駛情況下的維修保養時間表

前面介紹的是正常駕駛情況下的維修保養時間表。如車輛主要是在以下所示的嚴峻駕駛情況下操作，下列項目表必須執行更頻繁的保養。

### 嚴峻駕駛情況

- |                                  |                         |
|----------------------------------|-------------------------|
| A - 多塵狀況下行駛                      | F - 在濕度很高的地區或多山地區行駛     |
| B - 反覆短距離行駛                      | G - 在使用了鹽或其它腐蝕性材料的地區行駛  |
| C - 拉有拖車或蓬車                      | H - 在崎嶇和 / 或泥濘道路上或沙漠中行駛 |
| D - 長時間急速等候                      | I - 行駛在頻繁使用制動或在多山地區行駛   |
| E - 在極其惡劣的氣候條件下，或在外界溫度極低或極高的地區行駛 |                         |

| 駕駛情況                        | 維修保養項目         | 維修保養操作 | 維修保養時期              |
|-----------------------------|----------------|--------|---------------------|
| . . . . . F . . . . .       | 制動液            | 更換     | 每 20,000 公里 或 12 個月 |
| . . . . . G H . . . . .     | 轉向齒輪及連桿        | 檢查     | 每 10,000 公里 或 6 個月  |
| . . . . . G H . . . . .     | 車軸及懸掛部件        | 檢查     | 每 10,000 公里 或 6 個月  |
| . . . . . G H . . . . .     | 頭輪傳動軸          | 檢查     | 每 10,000 公里 或 6 個月  |
| A . . . . . G H I . . . . . | 制動片、制動碟及其他制動組件 | 檢查     | 每 5,000 公里 或 3 個月   |
| A . . . . . G H I . . . . . | 手制片、手制鼓及其他手制組件 | 檢查     | 每 10,000 公里 或 6 個月  |
| . . . . . G . . . . .       | 門鎖、門較及頭門門      | 加油     | 每 5,000 公里 或 3 個月   |
| A . . . . . . . . . .       | 空調過濾器          | 更換     | 每 10,000 公里 或 6 個月  |

維修保養操作：檢查 = 檢查。校正或需要時更換。

## 註：維修保養項目

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使用日產原廠冷卻液或相同質量冷卻液可避免由非原廠冷卻液產生鋁腐蝕在冷卻／暖氣系統中。

首次更換在 40,000 公里 / 48 個月，其後每 20,000 公里 / 24 個月。

## 越野駕駛的維修保養資料

---

每當你越野駕駛經過砂、泥漿或水深及輪轂時，下列項目需要更頻繁的維修保養：

- ▲ 制動片及碟
- ▲ 制動管路和軟管
- ▲ 減速齒輪油
- ▲ 轉向齒輪及連桿
- ▲ 頭輪傳動軸

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## **Dear NISSAN electric vehicle owners,**

We sincerely thank you for choosing a NISSAN electric vehicle.

We believe that your new NISSAN electric vehicle will bring you complete driving enjoyment and total satisfaction.

Our goal here at NISSAN is to provide you with the maximum satisfaction through a total car experience.

To achieve this goal, we promise to provide you with sincere and thorough support,  
as well as continue to make an effort to provide more attractive services to satisfy your needs.

This booklet explains the warranty and maintenance information for your NISSAN electric vehicle.

We are sure that this NISSAN electric vehicle will meet all of your expectations,  
and we hope that you will make the best use of this booklet.

**NISSAN**



## What is this booklet and how to use it ?

This booklet is provided to ensure that you can fully enjoy your NISSAN electric vehicle. It will explain the warranty on your NISSAN electric vehicle as well as the maintenance required to keep your NISSAN electric vehicle at its optimum performance level.

The **WARRANTY SECTION** explains the warranty information and primarily contains information regarding what is and what is not covered under the warranty.

The **MAINTENANCE SECTION** explains the maintenance information which includes the necessity, types of maintenance, and the scheduled maintenance table which should be used to record your NISSAN electric vehicle's maintenance history.

Every time a NISSAN certified EV dealer services your NISSAN electric vehicle, they will check your maintenance record and the warranty conditions so that we can provide you with the proper warranty and maintenance services. **Remember that warranty service is provided under the condition that the proper maintenance of your NISSAN electric vehicle is carried out according to the prescribed maintenance schedule, as is mentioned in the WARRANTY SECTION.**

We encourage you to always keep this booklet in your NISSAN electric vehicle and to hand it over to the next vehicle owner in the event that you sell your NISSAN electric vehicle.

# WARRANTY SECTION

## Vehicle Identification

Owner's  
Name

Address

Vehicle  
Identification No.

Motor  
No.

License  
No.

Color  
Code

Trim  
Code

Key  
No.

Selling NISSAN certified EV Dealer Name

Date of  
Delivery

Address

Mileage at  
Delivery km

SPEEDOMETER REPLACEMENT

Distributor Name

Date

Address

Mileage km

NISSAN certified EV Dealer Name

### NOTE

Read this booklet carefully and keep it in your NISSAN electric vehicle. Present it to an authorized NISSAN certified EV dealer when warranty service is required. It should remain with your NISSAN electric vehicle when you sell it so subsequent owners will know of any remaining warranty coverage.



# New Vehicle Warranty Information

## What is covered

NISSAN warrants that for a designated period of time or specific mileage, as described in each caption and Dah Chong Hong (Motor Service Centre) Ltd will repair or replace any part on the NISSAN electric vehicle which proves defective in materials or workmanship free of charge or owners may at their own expense proceed to obtain vehicle servicing from third party service providers in accordance with the vehicle handbook guidelines detailed herein, except for those items listed under the caption titled "What is not covered".

## New Vehicle Warranty

The period for New Vehicle Warranty is 36 months or 100,000 km, whichever comes first.

New Vehicle Warranty covers all parts and components of each new NISSAN electric vehicle except for tires and those items listed under the caption "What is not covered".

As for 12V battery, adjustment and air conditioner refrigerant recharge, the warranty period is different from that of New Vehicle Warranty. The coverage detail is subscribed in the caption "Things you should know about New Vehicle Warranty".

### Lithium-ion Battery Capacity Warranty

The Lithium-ion Battery (Electric Vehicle Battery) is warranted against capacity loss below nine bars of capacity as shown on the vehicle's battery capacity level gauge for a period of 8 years or 160,000km, whichever comes first.

This Lithium-ion Battery Capacity Warranty is subject to the exclusions listed under the heading "What is not covered."

## What is not covered

1. Tires are covered by a separate warranty. See the Tire Information for details.
2. Any accessories or equipment installed by person other than Dah Chong Hong (Motor Service Centre) Ltd.
3. Any parts and labor costs incurred in connection with required or recommended maintenance service as outlined in your OWNER'S MANUAL and the MAINTENANCE SECTION in this booklet.
4. Normal maintenance service such as diagnosis, adjustments, wheel balancing and alignment, headlight aiming, wiper blades, key fob batteries, light bulbs, lubricants and coolant, worn brake shoes, pads and rotors.
5. Damage or failures resulting from:
  - Misuse, accident, theft or fire (Proper use is outlined in your OWNER'S MANUAL.)
  - Use of improper or dirty fuel, fluids or lubricants
  - Lack of performance of proper maintenance services and schedules as outlined in your OWNER'S MANUAL and the MAINTENANCE SECTION in this booklet
  - Use of non-genuine NISSAN parts
  - Alteration, tampering or improper repair
  - Glass breakage, unless resulting from defects in material or workmanship
  - Normal wear or tear, including dents, chips or scratches
  - Stone chipping, chemical fallout (acid rain), tree sap, salt, hail, wind/sandstorm, lightening, flood or other environmental conditions
  - Any repair and/or maintenance services and/or adjustment performed by a garage other than Nissan approved service centres, causing any damage to such parts and/or equipment resulting there from.
6. Normal deterioration of trim, paint or other appearance items.
7. Any NISSAN electric vehicle on which the odometer reading has been changed so that mileage cannot be readily determined.
8. Incidental or consequential damages such as loss of use of the NISSAN electric vehicle, inconvenience or commercial loss.
9. Causes a loss because of the vehicle damage, such as: cannot use, towing, out call service, loss of time, loss of profit, inconvenience, daily life or other loss.
10. Body paint and corrosion.
11. Vibration and noise generating from normal deterioration of parts.
12. Any loss caused by negligence, theft, accident & disaster such as collision, upset, fire, freezing, acts of God, road hazard and environmental damage, explosion, missiles, breakage of glass, earthquakes, vandalism, riot, civil commotion, windstorm, lightening, malicious mischief, flood, hail, larceny, smoke or unclear contamination.
13. Any vehicle participated in a racing event, rally or competition, or equipped with modification or sport kit or non-standard wheel and tires.

14. Any vehicle used for commercial purpose, such as a hire car, a driving instruction car, or used outside the territories of Hong Kong for continuously long term usage.
15. Any mechanical breakdown caused by defect that the manufacturer has announced it would correct and you have failed to have it done.
16. Any part that is not factory installed such as car video, anti-theft alarm system, etc.
17. Any compulsory modification, installation or removal of parts required by Government legislation.
18. Any damaged that results from passing of time, such as natural fading of painted surfaces, plated surfaces, sheet peeling, door trims and other surfaces deterioration.
19. For any breakdown that is not reported to Nissan Motor Co. Ltd. within 30 days of its occurrence.
20. If the information provided by you, or the repair facility to Nissan Motor Co. Ltd., cannot be verified as accurate or is found to be deceptively inaccurate.
21. Any parts and labor costs resulting from puncture.
22. Lithium-ion battery  
Damage or failures to the Lithium-ion battery resulting from or caused by:
  - Exposing a vehicle to ambient temperatures above 120F (49C) for over 24 hours.
  - Storing a vehicle in temperatures below -13F (-25C) for over seven days.
  - Leaving your vehicle for over 14 days where the lithium-ion battery reaches a zero or near zero state of charge.
  - Physically damaging the lithium-ion battery or intentionally attempting to reduce the life of the lithium-ion battery.
  - Exposing the lithium-ion battery to contact with a direct flame.
  - Charging the lithium-ion battery full on a daily basis despite the lithium-ion battery keeping a high state of charge level (98-100%).
  - Immersing any portion of the lithium-ion battery in water or fluids.
  - Opening the Lithium-ion battery enclosure or having it serviced by a non EV certified technician.
  - Neglecting to follow correct charging procedures.
  - Use of incompatible charging devices.

- Consequential damage caused by the failure to repair an existing problem.
- Extensive use on DC charging (Fast).

23. Any request of vehicle repair to be conducted at the designation of Nissan "Dah Chong Hong (Motor Service Centre) Ltd." without service / repair record at "Dah Chong Hong (Motor Service Centre) Ltd." in the past 12 months, a vehicle diagnosis and inspection have first to be conducted, and the inspection fee of \$1600 to be borne by the vehicle owner. The inspection fee will be reimbursed to the vehicle owner, should relevant parts supplied by Nissan prove to be defective in materials or workmanship after the diagnosis and inspection, and vehicle owner selected to have the corresponding repair to be handled by "Dah Chong Hong (Motor Service Centre) Ltd."

For the avoidance of doubt owners may use third party service providers to perform repair and maintenance services in accordance to the maintenance schedule with this Warranty Booklet without such services invalidating the terms of this warranty and without such service leading to the rejection of a warranty claim (subject to the detailed terms of the warranty set out in this Warranty Booklet).

## **GRADUAL CAPACITY LOSS**

The Lithium-ion battery (EV battery), like all lithium-ion batteries, will experience gradual capacity loss with time and use. Loss of battery capacity due to or resulting from gradual capacity loss is NOT covered under this warranty. See your OWNER'S MANUAL for important tips on how to maximize the life and capacity of the "Lithium-ion battery."

## **What you must do**

1. Properly use, maintain and care for your NISSAN electric vehicle as outlined in your OWNER'S MANUAL and the MAINTENANCE SECTION in this booklet.
2. Take the NISSAN electric vehicle to Nissan approved service centres or owners may at their own expense proceed to obtain vehicle servicing from third party service providers in accordance with the OWNER'S MANUAL and the MAINTENANCE SECTION detailed herein during regular service interval at your expense in order to obtain warranty service\*.

3. Check for trim, paint or other appearance defects at the time the new NISSAN electric vehicle is delivered and report the same to Honest Motor Ltd without delay.
4. Keep maintenance service records in order to show the proper maintenance has been performed.  
If not maintain with scheduled maintenance by Nissan approved service centres may result in reduced vehicle performance or possible breakdowns.
5. Please carry this handbook to make renewal service maintenance record when comes to Nissan approved service centres servicing.

\*Remarks: Scheduled maintenance service: every 5,000km or every 6 months, whichever comes first.

## What we will do

1. Warranty repairs will be made at no charge for parts and/or labor (except for 12V batteries, in which case you must pay certain charges as noted in the caption "Things you should know about New Vehicle Warranty"). Any needed parts replacement will be rendered with new or authorized remanufactured parts by Nissan Motor Co. Ltd. A reasonable time to complete the repairs must be allowed after the NISSAN electric vehicle is delivered to Dah Chong Hong (Motor Service Centre) Ltd.
2. First inspection service at first 2,000 km or within 2 months (whichever comes first) will be performed at no charge.

## Tire information

- Tires originally installed on a new NISSAN electric vehicle are warranted by the tire manufacturer.
- In order to obtain tire warranty service, you must present the unserviceable tire to a local tire agent, unless otherwise directed by NISSAN.
- Dah Chong Hong (Motor Service Centre) Ltd will assist you in requesting an adjustment through the local tire agent, if necessary.

## Things you should know about New Vehicle Warranty

### Adjustment

Adjustments not usually associated with the replacement of parts are covered under the warranty for the first 12 months regardless of mileage driven.

### Air conditioner refrigerant

Air conditioner installed in your NISSAN electric vehicle as original equipment is covered during New Vehicle Warranty, 36 months or 100,000 km.

However, refrigerant recharge not associated with the repair or replacement of a warranted part is not covered after the first 12 months, regardless of the mileage.

### Original equipment 12V battery

The coverage period is 36 months or 100,000 km, whichever comes first, on a pro rata basis as follows:

#### • PART COST\*

On the condition that no unauthorized device is installed and interrupted condition.

A defective original battery which becomes unserviceable within the first 12 months will be replaced free of charge.

After 12 months and within 24 months, NISSAN will pay 50% of the new battery.

After 24 months and within 36 months, NISSAN will pay 25% of the new battery.

#### • LABOR COST

All labor required to test and replace the defective battery within 36 months is covered by the warranty.

\* The price of battery is based on Dah Chong Hong (Motor Service Centre) Ltd selling price, and the remaining charge should be responsible by the owner.

**Pre-delivery inspection service**

To help you secure maximum satisfaction from your new NISSAN electric vehicle, it has been inspected and conditioned according to pre-delivery inspection procedure.

**Scheduled maintenance service**

Proper maintenance and care of the NISSAN electric vehicle are indispensable for safe driving and reduce unnecessary repair. The scheduled maintenance services are minimum requirements which should be performed at your initiative.

Additional maintenance service may be required since weather and atmospheric conditions, varying roads, vehicle usage and individual driving habits greatly contribute to the need for such service.

Any damage or failures resulting from lack of required maintenance or improper maintenance are not covered by the warranty.

**Applicability**

This warranty applies to NISSAN electric vehicles registered and normally operated in the country where such NISSAN electric vehicle is originally sold.

This warranty is provided to the original and subsequent owners of the NISSAN electric vehicle during the warranty period.

**Aftersales service**

Dah Chong Hong Motor Service Centre is equipped with a state-of-the-art workshop and diagnosis equipment which meets with Nissan factory requirements, and possesses the latest Nissan technical information and updates. You may avoid the risk caused by non-compliant maintenance and repair procedures from third-party service providers. Our service team has undergone training in accordance with Nissan guidelines. Maintenance intervals are specifically applied based on the local weather and traffic conditions in accordance with Nissan guidelines, together with stable genuine parts supply, you may rest assured that you shall enjoy the most trustworthy aftersales service.

To unleash the maximum power of your Nissan and keep it always in its optimal condition, it is highly recommended to bring your car for the vehicle first free inspection, schedule maintenance and warranty services at Dah Chong Hong Motor Service Centre, so that you may enjoy the safety and driving pleasure for your every journey.

**Design change**

NISSAN has the right at any time to make changes to the design or specifications of any Nissan electric vehicle without notice and without any obligation to make such changes on Nissan electric vehicle that have been sold in the past.

**Relocation to a foreign country**

Your NISSAN electric vehicle is manufactured to meet the regulations and environmental requirements of the country where such NISSAN electric vehicle is originally sold. In case you relocate it to another country, your NISSAN electric vehicle may not comply with the regulations and environmental requirements of that country. It may be very difficult to make modifications to comply with the regulations and environmental requirements of the country.

In addition, even if you take your NISSAN electric vehicle to a NISSAN certified EV dealer in another country for repair, the spare parts necessary for repairing the NISSAN electric vehicle may not be available at the NISSAN certified EV dealer because such NISSAN certified EV dealer may have different models and specifications. Then, it may be difficult to perform repair service in that country. Please note that a NISSAN electric vehicle relocated to another country is not covered by the warranty.

- \* Honest Motors Ltd reserves the final right of all items and amendments without further notice.  
For any discrepancy between Chinese & English version on this booklet, please base on English version.  
This booklet just introduces the new vehicle of warranty policy regulations. The details of the related warranty policy, please contact with Dah Chong Hong (Motor Service Centre) Ltd.

# **MAINTENANCE SECTION**

All information and specifications in this maintenance section are based on the latest product information at the time of printing. NISSAN reserves the right to change specifications or design at any time without notice.

# What is maintenance ?

## Necessity of maintenance

Your NISSAN electric vehicle has been manufactured using the latest technology and under the strictest quality control standards. It is also designed to minimize maintenance requirements with longer service intervals to save you both time and money.

However, scheduled maintenance is necessary to ensure your NISSAN electric vehicle operates properly and efficiently for the reasons listed below:

### Lubricants

Your NISSAN electric vehicle uses various kinds of oils and fluids, including 12V battery fluid, and coolant. These oils and fluids play very important roles, such as lubricating and cooling the vehicle and preventing rust. Periodically they need to be properly refilled or replaced.

### Rubber parts

Hoses, and boots use rubber parts, which are apt to crack when worn out. They need to be replaced with new ones if they should wear out.

### Normal deterioration

Vehicles are equipped with many parts for which it is impossible to avoid normal wear and tear. These parts include: tires, brake pads, etc. They are indispensable for basic vehicle functions and must be replaced regularly.

Failure to perform scheduled maintenance may result in reduced vehicle performance or possible breakdowns, as well as possible exclusion from warranty coverage.

The maintenance schedule is defined based on our careful experimentation on the life span of parts that require regular replacement. Therefore, please make sure that your NISSAN electric vehicle receives proper maintenance care by following the instructions in this booklet. At the same time, day-to-day vehicle operation check is necessary to be performed by the customer, or NISSAN certified EV dealers as mentioned under the "General Maintenance" in the "Maintenance and do-it-yourself" section in the "OWNER'S MANUAL".

We appreciate your understanding of the importance of these instructions, and we look forward to servicing your electric vehicle at NISSAN certified EV dealers.

## Scheduled maintenance

There are two types of maintenance schedules.

A Sales Person or Service Advisor at our NISSAN certified EV dealer will explain to you which type of maintenance schedule you should follow depending on your driving habits, climatic conditions in your area, etc. The two schedules and their conditions are described below:

☐ Maintenance Schedule for **Severe** Driving Conditions

If you primarily drive your electric vehicle under one or more of the conditions listed below, please follow the "Maintenance Under Severe Driving Conditions" schedule.

A : Driving in dusty conditions

B : Repeatedly driving short distances

C : Towing a trailer or caravan

D : Extensive idling

E : Driving in extremely adverse weather conditions or in areas where ambient temperatures are either extremely low or extremely high

F : Driving in high humidity or mountainous areas

G : Driving in areas using salt or other corrosive materials

H : Driving on rough and/or muddy roads or in the desert

I : Driving with frequent use of braking or in mountainous areas

☐ Maintenance Schedule for **Normal** Driving Conditions

If you primarily operate your electric vehicle under conditions other than those listed above, please follow the "Maintenance Under Normal Driving Conditions Schedule".

## Unscheduled maintenance

Besides the scheduled maintenance items for which there are fixed maintenance intervals, there are other items that should operate satisfactorily without periodic maintenance. However, if a malfunction of these items does occur, it could adversely affect the electric vehicle's performance. These items should be inspected or adjusted if the symptom of a malfunction is observed or suspected.

## **Maintenance services at NISSAN Certified EV Dealers**

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Dah Chong Hong (Motor Service Centre) Ltd. are pleased to provide you with high-quality service for your maintenance needs using the following advantages:

- ✓ Factory-trained service team
- ✓ Latest Nissan technical information and updates
- ✓ Advanced equipment and diagnosis equipment
- ✓ Stable genuine parts supply
- ✓ Materials used and maintenance interval were specifically applied based on the local weather and traffic conditions in accordance with Nissan guideline

NISSAN technicians are well-trained specialists and are kept up to date with the latest service information through technical bulletins, service tips, and education programs provided by NISSAN. They are completely qualified to work on NISSAN electric vehicles.

NISSAN genuine parts or authorized fluids are specially designed for NISSAN electric vehicles and the driving conditions particular to the area the electric vehicle will be driven in. Therefore, the use of improper fluids or parts may result in low performance of the electric vehicle, and could even possibly result in the occurrence of severe accidents. To ensure that your NISSAN electric vehicle remains in optimal condition, we strongly recommend that you use NISSAN genuine parts and approved fluids.

Damages to electric vehicles incurred as a result of the use of non-genuine parts, improper fluids, or lubricants will not be covered by the warranty. (Please refer to the "What is not covered" page in the WARRANTY SECTION)

You can be confident that Dah Chong Hong (Motor Service Centre) Ltd will do everything possible to meet the maintenance and repair needs of your electric vehicle in a way that is both reliable and economical.





## Maintenance schedule for normal driving conditions

### EV SYSTEM MAINTENANCE

| Maintenance operation  |              |  |
|--|--------------|--|
| Perform either at number of kilometers or months, whichever comes first. | km x 1,000   |  |
|  | months       |  |
| Charging port  |              |  |
| Charging port rubber cap   |              |  |
| Cooling system   |              |  |
| Cooling system coolant   | See NOTE (1) |  |
| Heating system   |              |  |
| Heating system coolant   | See NOTE (1) |  |
| EV battery usage report  |              |  |
| Computer diagnosis   |              |  |

Abbreviations: I = Inspect and correct or replace as necessary, R = Replace, E = Check and correct the coolant mixture ratio.

NOTE: See page M-11, ★ :Maintenance schedule for severe driving conditions, See page M-10

| Maintenance interval |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|----------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| 5                    | 10 | 15 | 20 | 25 | 30 | 35 | 40 | 45 | 50 | 55 | 60 | 65 | 70 | 75 | 80 |
| 6                    | 12 | 18 | 24 | 30 | 36 | 42 | 48 | 54 | 60 | 66 | 72 | 78 | 84 | 90 | 96 |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      |    |    | I  |    |    |    | I  |    |    |    | I  |    |    |    | I  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      |    |    | E  |    |    |    | R  |    |    |    | R  |    |    |    | R  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      |    |    | E  |    |    |    | R  |    |    |    | R  |    |    |    | R  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |

## Maintenance schedule for normal driving conditions

### CHASSIS AND BODY MAINTENANCE

| Maintenance operation  |            |  |
|--|------------|--|
| Perform either at number of kilometers or months, whichever comes first. | km x 1,000 |  |
|  | months     |  |
| Brake systems and fluid (For level & leaks)                              |            |  |
| Brake fluid ★  |            |  |
| Reduction gear oil   |            |  |
| Steering gear & linkage ★  |            |  |
| Axle & suspension parts ★  |            |  |
| Front drive shafts ★   |            |  |
| Wheel alignment (If necessary, rotate & balance wheels)                  |            |  |
| Brake pads, rotors & other brake components ★                            |            |  |
| Brake linings, drums & other brake components ★                          |            |  |
| Lock, hinges & hood latch ★  |            |  |
| Seat belts, buckles, retractors, anchors & adjuster                      |            |  |
| Foot brake (For free play, stroke & operation)                           |            |  |
| Parking brake (For operation)  |            |  |
| Air conditioner filter ★   |            |  |

Abbreviations: I = Inspect and correct or replace as necessary, R = Replace, L = Lubricate  
 NOTE: See page M-11, ★ :Maintenance schedule for severe driving conditions, See page M-10

| Maintenance interval |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|----------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| 5                    | 10 | 15 | 20 | 25 | 30 | 35 | 40 | 45 | 50 | 55 | 60 | 65 | 70 | 75 | 80 |
| 6                    | 12 | 18 | 24 | 30 | 36 | 42 | 48 | 54 | 60 | 66 | 72 | 78 | 84 | 90 | 96 |
| I                    | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  |
|                      |    |    | R  |    |    |    | R  |    |    |    | R  |    |    |    | R  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
| I                    | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
| L                    | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  | L  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
| I                    | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  | I  |
|                      | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |    | I  |
|                      | R  |    | R  |    | R  |    | R  |    | R  |    | R  |    | R  |    | R  |

## Maintenance schedule for severe driving conditions

The maintenance intervals shown on the preceding pages are for normal operating conditions. If the vehicle is mainly operated under severe driving conditions as shown below, more frequent maintenance must be performed on the following items as shown in the table.

### Severe driving conditions

A - Driving under dusty conditions

B - Repeatedly driving short distances

C - Towing a trailer or caravan

D - Extensive idling

E - Driving in extremely adverse weather conditions or in areas where ambient temperatures are either extremely low or extremely high

F - Driving in high humidity or in mountainous areas

G - Driving in areas using salt or other corrosive materials

H - Driving on rough and/or muddy roads or in the desert

I - Driving with frequent use of braking or in mountainous areas

| Driving condition           | Maintenance item                              | Maintenance operation | Maintenance interval         |
|-----------------------------|---|-----------------------|------------------------------|
| . . . . . F . . . . .       | Brake fluid                                   | Replace               | Every 20,000 km or 12 months |
| . . . . . G H . . . . .     | Steering gear & linkage                       | Inspect               | Every 10,000 km or 6 months  |
| . . . . . G H . . . . .     | Axle & suspension parts                       | Inspect               | Every 10,000 km or 6 months  |
| . . . . . G H . . . . .     | Front drive shafts                            | Inspect               | Every 10,000 km or 6 months  |
| A . . . . . G H I . . . . . | Brake pads, rotors & other brake components   | Inspect               | Every 5,000 km or 3 months   |
| A . . . . . G H I . . . . . | Brake linings, drums & other brake components | Inspect               | Every 10,000 km or 6 months  |
| . . . . . G . . . . .       | Lock, hinges & hood latch                     | Lubricate             | Every 5,000 km or 3 months   |
| A . . . . . . . . . .       | Air conditioner filter                        | Replace               | Every 10,000 km or 6 months  |

Maintenance operation: Inspect = Inspect. Correct or replace if necessary.

### **NOTE : Maintenance items**

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Use Genuine NISSAN Coolant or equivalent in its quality, in order to avoid possible aluminum corrosion within the cooling/heating system caused by the use of non-genuine coolant.

First replace at 40,000 km /48 months, then every 20,000 km /24 months.

### **Maintenance for off-road driving**

---

Whenever you drive off-road through sand, mud or water as deep as the wheel hub, more frequent maintenance may be required of the following items:

- ▲ Brake pads and rotors
- ▲ Brake lines and hoses
- ▲ Reduction gear oil
- ▲ Steering linkage
- ▲ Front drive shaft











# NISSAN

編印：2025 年 8 月